

Troubleshooting

Error messages

- SQL Monitor browser error - Cannot display webpage, connection timed out, webpage not available, or could not locate remote server
- SQL Monitor connection error - Cannot generate SSPI context
- The web server isn't authorized to access this base monitor
- Unable to connect to Base Monitor

Issues with IIS, WMI and ASP.NET

- Issues with IIS and ASP.NET
- Moving from SQL Monitor Web server to IIS
- WMI leaks memory on Windows 7 and Windows Server 2008 R2

Unexpected behavior

- Global Overview doesn't display any details in your browser
- Issues caused by clock skew
- tempdb size increases when clearing purge backlog

Technical questions

- How do I access SQL Monitor through a firewall?
- How do I move the Data Repository database?
- How do I test data collection methods?
- How do I view component information and log files?
- How do I reduce deadlocks?

Troubleshooting metrics

- Why are data points missing from the graph?
- Why are different values displayed for the same data points?

Troubleshooting installing

- Error messages - connecting to the Data Repository
- Error messages - creating a Data Repository database account