

Viewing component information and log files

Log files collect information about SQL Monitor while you are using it. These files are useful to us if you have encountered a problem.



If Red Gate Support ask for your SQL Monitor error log files, see [Emailing log files to Red Gate Support](#) below.

Viewing log files

Go to the **Configuration** tab. Under **About**, select **About**:



About

About

View information about SQL Monitor components.

The page displays useful information about the Web Server, Base Monitor and Client Browser.

Click the **View Web server log file** or **View Base Monitor log file** links to display detailed logs of the activities for each of these SQL Monitor components. You can also click the **Download full Web Server log file** link to download a .zip file containing that log:

Configuration > About

Web Server

Version: 4.0.0.1686

Web Server: Mono.WebServer2/0.2.0.0

Server Name: http://TST-PRIYA2:8080

Server HOST .NET: .NET 3.5 SP 1

Server Path: C:\Program Files\Red Gate\SQL Monitor 4\Web\WEBSITE

Hosted Environment: 64Bit

User: RED-GATE\TST-PRIYA2\$

[View Web Server log file](#)

[Download full Web Server log file](#)

Base Monitor

Version: 4.0.0.1686

Base Monitor: localhost:7399

Install Location: C:\Program Files\Red Gate\SQL Monitor 4\BaseMonitor

Host Environment: 64Bit

User: NT AUTHORITY\SYSTEM

Domain: RED-GATE

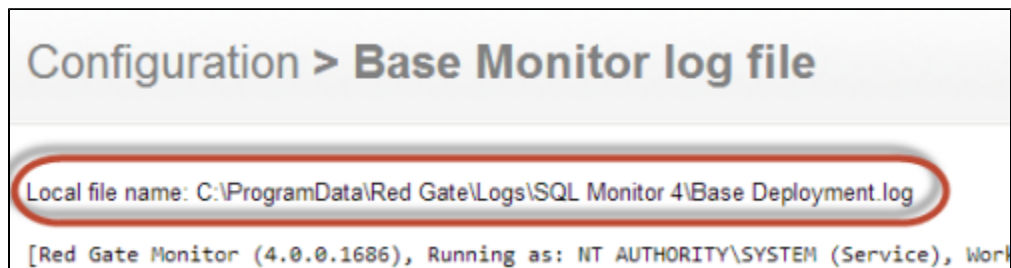
Database: \sql2008 *** SQLMonitor

[View Base Monitor log file](#)

Client Browser

Client Agent: Mozilla/5.0 (Windows NT 6.1; WOW64) AppleWebKit/537.3

When you click on a link to view the log file, the contents of the log file are displayed in your browser, and a link to the location of the file on the Base Monitor computer is displayed.



Emailing log files to Red Gate Support

To download all log files as a .zip file, on **Configuration > About**, under **Diagnostics**, click **Retrieve all log files**. Attach the .zip file to your email to Red Gate Support.

Getting the log files this way keeps the initial log format, which can be checked more quickly and easily than reformatted content.