

SQL error -1 - SQL Network Interfaces

When performing a backup on a 64-bit edition of SQL Server, you may encounter the following error:

SQL error -1: SQL Network Interfaces: Error getting enabled protocols list from registry [xFFFFFFFF].

SQL Backup Pro is a 32-bit application and requires access to a 32-bit network client. This error arises if no 32-bit network client is available.

To make a 32-bit network client available:

1. Open SQL Server Configuration Manager.
2. Expand **SQL Native Client Configuration (32bit)** and select **Client Protocols**.
3. Make sure that one or more of the protocols inside the group is enabled.